**THE PORCH SURGERY**

## Beechfield Road Corsham Wiltshire SN13 9DL

## How will we use the personal information we collect about you?

Coronavirus (COVID-19) pandemic and your information

The ***Information Commissioners Office (***ICO) recognises the unprecedented challenges the NHS and other health professionals are facing during the Coronavirus (COVID-19) pandemic

The ICO also recognise that: 'Public bodies may require additional collection and sharing of personal data to protect against serious threats to public health'

In order to look after your healthcare needs we may therefore need to share your personal information including medical records with clinical and non-clinical staff in Practices from the surrounding locality including Practices within any Primary Network to which your Practice belongs.

*GP Connect in support of the National COVID-19 Service*

*GP Connect is a system that allows the national COVID-19 service to access your GP medical records to enable them to support your heath and care in response to the COVID-19 pandemic.*Please be assured that we will only share information and health data that is necessary to meet your healthcare needs.Please also note that the data protection and electronic communication laws do not stop us from sending public health messages to you, either by phone, text or email as these messages are not direct marketing.It may also be necessary, where the latest technology allows us to do so, to use your information and health data to facilitate digital consultations and diagnoses and we will always do this with your security in mind.

We may use your personal information in the following ways:

* To help us assess your needs and identify and provide you with the health and social care that you require
* To determine the best location to provide the care you require
* To comply with our legal and regulatory obligations
* To help us monitor and manage our services
* To support medical research

**Your rights**

You have a right to:

* access the information we hold about you;
* correct inaccuracies in the information we hold about you
* withdraw any consent you have given to the use of your information;
* complain to the relevant supervisory authority in any jurisdiction about our use of your information
* in some circumstances:
	+ erase information we hold about you;
	+ receive a copy of your personal data in an electronic format and require us to provide this information to a third party;
	+ restrict the use of information we hold about you; and
	+ object to the use of information we hold about you.

You can exercise these rights by contacting us as detailed below.

## How to contact us

If you have any questions about our privacy notice, the personal information we hold about you or our use of your personal information then please contact our Data Protection Officer at:

**Jason Roberts - Data Protection Officer via**

**The Porch Surgery**

Or

wccg.porchpracticemanager@nhs.net

## How to make a complaint

You also have the right to raise any concerns about how your personal data is being processed by us with the Information Commissioners Office (ICO):

<https://ico.org.uk/concerns>

0303 123 1113